

BGPERT

Bath GP Education & Research Trust

From Notes to Nuts & Bolts: Safeguarding Your Practice through Good Records and Informed Indemnity

With Rohan Simon CEO of Medical Defense Society

Wednesday 4th February 2026, 7.30pm – 8.30pm

BGPERT Webinar via Zoom

Please RSVP to [BGPERT](#)



Learning objectives:

- Understand the medico-legal importance of accurate, structured and contemporaneous clinical records.
- Recognise the common pitfalls in GP documentation that can lead to complaints, claims, or defence challenges.
- Explore real case examples demonstrating how record quality impacts medico-legal outcomes.
- Know what to do if you receive a patient complaint — including early steps, documentation standards, communication approaches, and when to seek medico-legal support.
- Differentiate between indemnity models (occurrence-based, claims-made, and hybrids) and what these mean in practical GP settings.
- Identify key indemnity terminology, conditions and coverage triggers relevant to day-to-day practice.
- Learn how changes in scope of work, settings, and portfolio practices should inform indemnity arrangements.
- Understand red flags in indemnity documentation, including exclusions, limits, and notification requirements.
- Interactive session to build the indemnity you need for modern practice.

Please [click here](#) to see our instructions for Zoom. This meeting will be recorded and uploaded to our website for BGPERT members to view after the meeting.

This meeting has been accredited by BGPERT. For more information about BGPERT including additional details about meetings visit our [website](#).